



# MORRISON YMCA • CAMP FAQ

## Q. Are there any camp orientations?

A. Yes! Stop by with your family and friends for a great opportunity to meet staff from each camp. There will also be time to ask questions, see locations for camps and rides in/rides out.

### CAMP EXPO

#### DAY TIME LOCATION

Tuesday, May 24	6:30 PM-7:30 PM	Thompson Family Community Room
Saturday, June 4	10:00 AM-12:00 PM	Teen Center

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## Q. How do I register my child for camp?

A. Search for camps and register online here. You may also download the registration form. Visit us at [ymcacharlotte.org/morrison](http://ymcacharlotte.org/morrison)

## Q. How old does my child need to be to attend camp?

A. The YMCA offers a wide variety of camps for children ages 2 years-11th grade. Search for camps today!

## Q. When is camp offered?

A. Summer camp sessions are offered weekly beginning June 6 through August 26. We also offer monthly Preschool Camps beginning May 31.

## Q. What time can I drop off / pick up my child?

A. See pick-up/drop-off options for Half-Day and Full Day Camps below.

DROP OFF	PROGRAM	RIDES OUT
Half Day AM Camp	7:30 AM-8:30 AM	8:30 AM-1:00 PM By 1:00 PM
Half Day PM Camp	1:00-1:30 PM	1:30 PM-5:30 PM 5:30 PM-6:00 PM
Full Day Camp	7:30 AM-9:00 AM	Program 9:00 AM-4:00 PM 4:00 PM-6:00 PM

\*Preschool Camps do NOT have early drop-off or late pick up, must drop off at 9:00 AM and pick up by 1:00 PM.

## Q. Where do I drop off / pick up my child?

A. Drop off and pick up locations will be included in an informational email that will be sent the Friday before each scheduled week of camp. You can also visit Camp Central each week for more information on your child's specific camp's drop-off and pick-up locations.



**Q. What should I send (not send) with my child to camp?**

A. Information will be sent out via email the Friday before each scheduled week of camp. In general:

- comfortable clothes that can get messy
- sneakers
- refillable water bottle
- lunch & snacks
- spray sunblock

Please do NOT bring electronic devices.

**Q. Who is caring for my child while he/she is at camp?**

A. Great counselors! We hire counselors with excellent character, strong values, enthusiasm and experience working with kids. Before camp starts, we add to their skills with more than 30 hours of instructional training such as child development, CPR, first aid and conflict resolution.

**Q. How can I get a copy of my receipt to submit for reimbursement from my flexible spending account?**

A. For questions regarding tax receipts, please log into your account on the website. Tax ID#: 56-1045299.

**Q. Our summer plans have changed. How do I cancel a session of camp?**

A. Cancellations and requests to transfer programs must be made in writing by visiting the Sales and Service desk or by emailing [morrisoncamps@ymcacharlotte.org](mailto:morrisoncamps@ymcacharlotte.org).

- Cancellations or requests for transfers must be received by at least 6:00 PM on Sunday, 8 days prior to the start of the requested camp week to qualify for a full refund or full transfer of money paid.

- Cancellations not received by the designated day will result in a forfeiture of all deposits and fees paid towards that camp week. Outstanding payments that have not been made will still be owed.

**Q. How do I switch to a different session of camp?**

A. In order to change camps, please cancel as described above, and register online or in person at the Sales & Service desk for the new week

**Q. What do you do in case of hot weather?**

A. When weather reports indicate an unhealthy heat index or poor air quality, we adjust our camp day to safeguard campers from dehydration and overexposure to sun and heat. We provide cool, indoor or shaded places for camp activities, provide frequent water breaks and monitor sun exposure. We are committed to providing a safe environment for kids, but if your child isn't feeling well, our staff is fully trained in first aid and the YMCA is staffed with an on-site Registered Nurse.

- Most of our camps have some activity time outside. Please speak with a Camp Director or email [morrisoncamps@ymcacharlotte.org](mailto:morrisoncamps@ymcacharlotte.org) if you have concerns about the amount of time your child may spend outside.



**Q. Which camps are eligible for Chick-fil-A?**

A. All School-aged camps that do not travel on Thursday.

**Q. Will you provide transportation from one location to another for the Half Day camps if they are paired together to create a full day of care?**

A. Yes. We will provide transportation to and from the Morrison Family YMCA, Community House Middle School and the Ballantyne Arts Center for all School-Aged children.

**Q. Will my child swim?**

A. Not all camps swim. Please check specific camp details or email [morrisoncamps@ymcacharlotte.org](mailto:morrisoncamps@ymcacharlotte.org) if you have questions about your child's camp.

**Q. What if my child can't swim?**

A. All of our children are swim-tested every Monday during their swim time. We have a Splash Pool and a pool with slides. Most groups utilize both pools, and the counselors split between the pools to accommodate children of all swim levels. We do offer swim classes early in the morning for our Outdoor Adventure Camp.

**Q. How do I get in touch with camp staff during the day?**

A. We can be reached by email at [morrisoncamps@ymcacharlotte.org](mailto:morrisoncamps@ymcacharlotte.org) or by phone a (704) 716-4650.